

How to complain about a driver or their vehicle

If you have a complaint about a taxi or private hire driver licensed with Wakefield Council then you can contact us.

You can make a complaint in writing, by email, telephone or by calling in person to our public office. To help us deal with a complaint we will need at least one of the following:

- The driver's badge number and name
- The vehicle registration and plate number
- Details of the private hire operator the vehicle was booked through

If your complaint relates to a criminal or motoring offence the please contact the Police on 101.