



Wakefield Council would like to tell you about Individual Service Funds (or ISFs).



If you need support from the Council, you will have an assessment of what support you need.



The Council will decide how much your support may cost.

This is called your Personal Budget.



An Individual Service Fund is when a Provider looks after your Personal Budget for you.



We think that Individual Service Funds can give you more choice over the support you get.

**This is how your Individual Service Fund would work:**



Your Social Worker / Care Coordinator will write your Care & Support Plan or Review with you.

This Plan will say what your needs and goals are



You will decide who will be your 'ISF Provider'. We have a list of Providers you can pick from.



Your ISF Provider will help you think about what support you want to meet your needs and goals.



If you live with other people, your support will need to include any 'shared' hours you get – like your night time support.



Your support has to be delivered in a way that meets your needs and goals.



You don't need to change the support you get now unless you want to.



If you don't use all the support planned within a week, you can save it up and use it on another day.



If you want to change your support, you can talk to your ISF Provider about this.



Your ISF Provider will keep you informed about how much money is in your ISF and how it is being spent.



You will need to pay your financial contribution to your ISF Provider.



Your ISF Provider may charge you for some of the ways they look after your Individual Service Fund.



They will tell you about any charges. If you are not happy with them, you can choose a different service or Provider.



If you are not happy with your Individual Fund, please tell the Council



The Council will work with your ISF Provider to try to fix any problems



If the problems can't be fixed you can choose to change your ISF Provider



Or, you could change the way you get your Personal Budget. You can talk to your Social Worker / Care Coordinator about this.



The Council are ready to try out Individual Service Funds. We would like you to be part of this.



Your support worker will speak to you about deciding if you would like an Individual Service Fund.