

Scheme Name / Provider	What is available	Eligibility	Contact
Better Homes Yorkshire	A Council scheme that provides home insulation and heating improvements through the Energy Company Obligation (ECO).	Open to all residents across the Wakefield district who meet the eligibility criteria for grants or funding.	0800 597 1500 or 0113 897 0977 https://www.betterhomesyorkshire.co.uk
Wakefield Council Energy Savers Loans/ House Proud Loan	Interest free loan to help pay for energy efficiency and general improvements such as: <ul style="list-style-type: none"> • New boiler • Cavity wall, loft and solid wall insulation • Double glazing • Solar Panels • Electrical Rewiring • Windows and doors Loan up to £7000 repayable back over 5 years.	You must be a homeowner and meet one of the following criteria: <ul style="list-style-type: none"> • Aged 60 or over • In receipt of an income related benefit (excluding child tax credit) • Be in receipt of Working Tax Credit or Child Tax Credit and have a net household income of less than £16,010 If you do not meet one of the three criteria listed above you may also qualify by undergoing a simple application assessment by our Loans Officer	01924 305892 energyteam@wakefield.gov.uk
Wakefield Council Landlord Energy Savers Loan	Interest free loan to help pay for energy efficiency and general improvements such as: <ul style="list-style-type: none"> • New boiler • Cavity wall, loft and solid wall insulation • Double glazing • Solar Panels • Electrical Rewiring • Windows and doors Loan up to £7000 repayable back over 5 years.	ECO support is available through any of the obligated suppliers, and not just the one you get energy from.	01924 305887 energyteam@wakefield.gov.uk
Mortgage Breathing Space	Practical help for homeowners who are struggling with their mortgage and could become homeless as a result of repossession action. Interest free secured loans to stabilise the mortgage plus debt and money advice	Open to owner occupiers across the Yorkshire and Humber district who own one property. Further criteria applies, get in touch for more details.	01924 305892 Mortgagehelp@wakefield.gov.uk

Advice and Assistance	What is available	Eligibility	Contact
Money Smart	<p>A free Council service to help you become smarter at managing your money and making the most of your income. We can help you to:</p> <ul style="list-style-type: none"> • Manage your money and debt • Access benefits • Find cheaper fuel • Improve your heating and insulation • Improve your job skills and get back into work 	Open to all residents across the Wakefield district	<p>01924 305887 moneysmart@wakefield.gov.uk</p>
West Yorkshire Fire and Rescue Service (WYFRS)	'Safe and Well' home visit to assess fire safety in every room in your property, identify and make you aware of the potential fire risks in your home and how to reduce or prevent them.	People deemed at higher risk of a fire e.g.older people, people living with a disability, mobility problems, or smokers. There is an online fire safety check available to everyone to use.	<p>0800 5874536 Online fire safety check https://www.westyorksfire.gov.uk/your-safety/home/safe-well-visits/</p>
Wakefield Repairs Advice Service	A free Council service to help homeowners with advice on home improvements and choosing the right tradesman.	This is free to all homeowners in the Wakefield district.	<p>Call: 01924 306665 strategichousing@wakefield.gov.uk</p>
Wakefield Care and Repair	<p>Small works and measures may be undertaken and include:</p> <ul style="list-style-type: none"> • Installing grab rails or ramps • Fitting window locks • Other minor adaptations 	Free service for home owners and private tenants who are elderly, vulnerable or have a disability. Measure will need to be 'adaptations to assist' and basic repairs are not eligible.	<p>0300 555 5561 enquiries@togetherhousing.co.uk</p>
Hardship Funds	If you're in debt to your energy supplier, you might be able to get a grant from a charitable trust to help pay it off. This includes gas, electricity and water suppliers.	Eligibility criteria varies depending on your energy supplier, there are some suppliers who will support you even if you aren't a customer with them.	<p>Details of all hardship funds from energy suppliers can be found at https://www.lets-talk.online/Home/AllSchemes</p>
Priority Services Register	<p>You may be able to get extra help and support from your energy supplier by signing up to their Priority Services Register. They can help you with things like:</p> <ul style="list-style-type: none"> • Reading your energy meter • Moving your energy meter free of charge • Getting your bills sent or copied to someone else, eg a carer • Setting up passwords for when they need to visit you 	<p>You can receive the services available if you:</p> <ul style="list-style-type: none"> • are of pensionable age • are disabled or chronically sick • have a long-term medical condition • have a hearing or visual impairment or additional communication needs • are in a vulnerable situation. <p>Each energy supplier and network operator maintains its own register.</p>	<p>Further information can be found at https://www.ofgem.gov.uk/consumers/household-gas-and-electricity-guide/extra-help-energy-services/priority-services-register-people-need</p>

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