



a place to call home:

Better Homes

Energy and Homeowner Support Schemes



wakefieldcouncil
working for you

Energy and Homeowner Support Team

The Energy and Homeowner Support Team have various schemes running throughout the year that could support you with the cost of heating and insulation improvements. For some schemes you may even qualify for the work to be completed free of charge. Each scheme will have different qualifying criteria so even if you have not been eligible before this may change with different schemes.

01924 305887

energyteam@wakefield.gov.uk

Money Smart

A free Council service to help you become smarter at managing your money and making the most of your income.

We can help you to

- Manage your money and debt
- Access benefits
- Find cheaper fuel
- Improve your heating and insulation
- Improve your job skills and get back into work

Open to all residents across the Wakefield district

01924 307272

moneysmart@wakefield.gov.uk

Mortgage Breathing Space

Practical help for homeowners who are struggling with their mortgage and could become homeless as a result of repossession action. Interest free secured loans to stabilise the mortgage plus debt and money advice

Open to owner occupiers across the Yorkshire and Humber district who own one property. Further criteria applies, get in touch for more details.

01924 305892

mortgagehelp@wakefield.gov.uk

Wakefield Council Energy Savers Loans/House Proud Loan

Interest free loans to help pay for energy efficiency improvements and essential repairs such as:

- New boiler
- Cavity wall, loft and solid wall insulation
- Double glazing
- Solar Panels
- Electrical Rewiring
- Windows and doors

Interest free loans up to £7000 repayable back over 5 years.

You must be a homeowner and meet the eligibility criteria.

01924 305887

energyteam@wakefield.gov.uk

Better Homes Wakefield

A Council scheme that provides home insulation and heating improvements through the Energy Company Obligation (ECO).

Open to all residents across the Wakefield district who meet the eligibility criteria for grants or funding.

0800 597 1500 or 0113 897 0977

www.betterhomesyorkshire.co.uk

Wakefield Council Landlord Energy Savers Loan

Interest free loan to help pay for energy efficiency and general improvements such as:

- New boiler
- Cavity wall, loft and solid wall insulation
- Double glazing
- Solar Panels
- Electrical Rewiring
- Windows and doors

Loan up to £7000 repayable back over 5 years.

Open to landlords across the Wakefield district who meet the eligibility criteria.

01924 305887

energyteam@wakefield.gov.uk

Wakefield Repairs Advice Service

A free Council service to help homeowners with advice on home improvements and choosing the right tradesman. This is free to all homeowners in the Wakefield district.

01924 306665

strategichousing@wakefield.gov.uk

Wakefield Care and Repair

Small works and measures may be undertaken and include:

- Installing grab rails or ramps
- Fitting window locks
- Other minor adaptations

Free service for home owners and private tenants who are elderly, vulnerable or have a disability. Measure will need to be 'adaptations to assist' and basic repairs are not eligible.

0300 555 5561

enquiries@togetherhousing.co.uk



West Yorkshire Fire and Rescue Service (WYFRS)

'Safe and Well' home visit to assess fire safety in every room in your property, identify and make you aware of the potential fire risks in your home and how to reduce or prevent them.

People deemed at higher risk of a fire e.g. older people, people living with a disability, mobility problems, or smokers.

There is an online fire safety check available for everyone to use.

0800 5874536

Online fire safety check

www.westyorksfire.gov.uk/your-safety/home/safe-well-visits/

Hardship Funds

If you're in debt to your energy supplier, you might be able to get a grant from a charitable trust to help pay it off. This includes gas, electricity and water suppliers. Eligibility criteria varies depending on your energy supplier, there are some suppliers who will support you even if you aren't a customer with them.

Details of all hardship funds from energy suppliers can be found at

www.lets-talk.online/Home/AllSchemes

Priority Services Register

You may be able to get extra help and support from your energy supplier by signing up to their Priority Services Register.


They can help you with things like:

- Reading your energy meter
- Moving your energy meter free of charge
- getting your bills sent or copied to someone else, eg a carer
- Setting up passwords for when they need to visit you

You can receive the services available if you:

- are of pensionable age
- are disabled or chronically sick
- have a long-term medical condition
- have a hearing or visual impairment or additional communication needs
- are in a vulnerable situation.

Each energy supplier and network operator maintains its own register.

 01924 305887

 energyteam@wakefield.gov.uk

 www.wakefield.gov.uk/energy

 @wakefieldenergy

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