

Open Door Project

Performance information for 2010/2011

	1st quarter 2010/2011	2nd quarter 2010/2011
Numbers approaching the Homeless Unit	877	909
Number of homeless acceptances	78	87
Number of Homeless preventions	299	322
Number in temporary accommodation	66	80
Percentage of service users who were satisfied or very satisfied with their temporary accommodation.	100%	100%
Number of people visiting Open Door Project reception	2463	2578
The number referrals received by the adaptations and assessments service	968	1047
The percentage of adaptation and assessments applicants visited within 28 calendar days (end of quarter)	99%	98%
The number of vulnerable people awarded a priority at Housing Needs Panel	29	42