

# A-Z of Key Telephone Numbers

Contact our 24/7 Customer Services Centre on **0845 8 506 506**  
[customerservices@wakefield.gov.uk](mailto:customerservices@wakefield.gov.uk)

## A

Adaptations Assessment Team	01924 304550
Adoption and Fostering Enquiries	0800 197 0320
Adult Education	01924 303328
Adult Education (course enquiries)	01924 303302
Allotment Enquiries	01924 305876
Anti-social behaviour	0845 8 506 506
Asylum Seekers	01924 304388

## B

Bereavement Services	01924 307446
Buildings Regulation/Control	01924 306580
Business Rates (national and non-domestic)	01977 727121

## C

Castles	
• Pontefract Castle	01977 723440
• Sandal Castle	01924 249779
Cedars Business Centre	01977 624360
City & Town centre Management	01924 306630
Community Cohesion & Engagement	0845 8 506 506
Complaints	0845 8 506 506
Coroners	
• Coroners office & Court, Leeds	01132 432963
• Coroners office & Court, Wakefield	01924 302180
Council Meetings	01924 305014
Council Tax	0844 902 0205
Councillors' Surgeries	01924 305116
Countryside and Nature Conservation	01924 303980
Crematoria	
• Pontefract Crematorium	01924 307446
• Wakefield Crematorium	01924 307446

## D

Dangerous Structures	01924 306557
Data Protection	01924 305473
Disabled Facilities Grants	01977 722260
Disabled Parking permits	0800 1 696520

## E

Educational Psychology Service	01924 307403
Elections Service	01924 305023
Energy Advice Team	0844 9 020 222
Equality & Diversity Service (Family Service Directorate)	01924 303677

## F

Family Information Service	0800 5878042
Flytipping	0845 8 506 506
Free School Meals	01924 305061
Freedom of Information	01924 305473
Function Room Hire	
• Public Halls	01924 305830
• Woolley Hall	01226 392300

## G

General Enquiries	01924 306090
Golf Courses	
• City of Wakefield Golf Course	01924 360282
• Pontefract Park Golf Course	01977 723490
• Spring Mill Park Golf Course	01924 281781
• Whitwood Golf Course	01977 512835

## H

Health Development (Training course enquiries and bookings)	01924 305971
Home to School Transport	01924 305643 / 305675
Homeless	01924 304362

Homeless (Out of Hours)	0845 8 503 503
Household Waste Recycling Centre	0845 8 506 506
Housing and Council Tax Benefit	0845 8 504 504
Housing Debt & Benefits Advice	01924 302085

## J

Job Application Forms	0845 6036049
-----------------------	--------------

## L

Land for Sale/To Let	01924 305888
Land Ownership Enquiries	01924 305058
Legal Services	01924 305011
Leisure Centres	
• Knottingley Sports Centre	01977 722505
• Lightwaves Leisure Centre	01924 302330
• Thornes Park Athletic Stadium	01924 302385
Libraries	
• Libraries & Information Services	0845 8 506 506
• Schools Library Service	01924 302238
• Yorkshire Music and Drama Library	01924 302229
Licenses	
• Charitable Collections	01924 302924
• Premises & Personal	01924 302922
• Private Hire Driver and Operator	01924 302921
Listed Buildings Advice (Conservation Areas)	01924 306656
Local Land Charges	01924 305260

## M

Major Projects Team	01924 306630
Market Enquiries	01924 307825
Mayor's Office	01924 305345
Museums	
• Clarke Hall	01924 302700
• Pontefract Museum	01977 722740
• Wakefield Museum	01924 305356

## O

Overview and Scrutiny	01924 305957
-----------------------	--------------

## P

Parks	
• Pugneys County Park	01924 302360
• Thornes Park	01924 302382
• Vale Head Park	01977 723195
Planning Applications	01924 306636 / 306639
Planning Enforcement	01924 306589
Private Rented Housing Standards	01977 722260
Procurement	01924 306781

## R

Register of Births, Marriages and Deaths	
• Pontefract Register Office	01977 722670
• Wakefield Register Office	01924 302185

## S

Safe@home	0800 915 1561
School Admissions	01924 305616 / 305617 / 305789 / 306766
School Exclusions	01924 307403
School Meals Enquiries (Kingswood Catering)	01924 305694
Skills, Enterprise & Work	01924 306644
Social Care Direct	0845 8 503 503
Spatial Policy (Local Development Framework/Unitary Development Plan)	01924 306417
Special Educational Needs - General Enquiries	01924 302465
Student Financial Support	01924 307290

Swimming Pools	
• Castleford Pool	01977 722055
• Featherstone Pool	01977 722842
• Minsthorpe Pool	01977 723200
• Normanton Pool	01924 302475
• Pontefract Pool	01977 722755
• Thornes College Pool	01924 362804

## T

Tourist Information Centre	0845 601 8353
Thornes Park Cleaning Services	01924 305521
Tree Preservation Orders	01924 306587

## V

Vacant and Derelict Homes	01977 722260
Vehicle MOT Tests	01924 306431

## W

Wakefield Together Partnership	01924 305120
Waste Collection	0845 8 506 506
Wedding Room Hire	01924 305830
Welfare Rights and Assessment Team	01924 307317
Winning Council Business	01924 306781

## Y

Youth Centres	
• Hemsworth Youth Centre	01977 723165
• Pontefract Youth Centre	01977 722815
• Wakefield Youth Centre	01924 303600
Youth Offending Team	01924 304155

SEPTEMBER 2011