

Carer's Emergency Alert Card

Do you provide substantial care for an adult or a child with a disability? The Carer's Emergency Alert Card Scheme may help you.

How does the scheme work?

All you need to do is to let us know who your nominated substitute carers are in an emergency. This may be family, friends, neighbours, etc but should be someone you and the person you care for know and trust.

They must agree to be nominated first so you need to ask them.

The card has a 24 hour emergency telephone number on it. If you are involved in an emergency and you cannot care for the person you usually care for then you or someone on your behalf can telephone this number and let them know what has happened.

They will then contact the people you have nominated. If they cannot reach them or they are unable to help we will arrange up to 48 hours support for the person you care for in their own home.

What happens to personal information?

All the information that you give us will be kept confidential and won't be used for any other purpose. The card doesn't have any personal information on it other than your name and a reference number.

What does the card cost?

The scheme is free to join.

How do I apply?

Your social worker or local carers centre will be able to give you an application form to complete. You will need to return this back to them so that we can send you a carers emergency card. This card will have your name and a reference number on the back, which in an emergency needs to be quoted.

Once you have your card please make sure that you carry it with you.