

Customer Service Feedback Form
Local Household Waste Recycling Centre

Waste Services - Knowledge and use of your local Household Waste Recycling Centre

Which local Household Waste Recycling Centre do you use?

Domestic

Recycling

What waste do you regularly recycle?

On average, how often do you use the centre in summer?

Weekly

Fortnightly

Monthly

On average, how often do you use the centre in winter?

Weekly

Fortnightly

Monthly

Was the centre easy to find?

Very easy

Quite easy

Hard to find

Were you asked to produce a permit? Yes/No

How do you rate the signage at the centre telling you how to dispose of different materials?

Very helpful

Quite good

Not very good

Poor

Were the attendants helpful?

Very helpful

Quite helpful

Not very helpful

Poor

How did you find the site in term of cleanliness?

Very tidy

Quite tidy

Tidy

Very tidy

Are you aware of how much waste the site recycles per month?

Yes well aware

Not really aware

No idea

Do you have any comments regarding Household Waste Recycling Centres?

Thank you for your time in completing this questionnaire