

## Wakefield Registration Service



# Customer Satisfaction Survey Results February 2011

We are pleased to inform all our customers of the excellent results arising from our recent survey, which are as follows:

	Excellent	Very Good	Good	Satisfactory	%	Poor	%	Total forms received
Pontefract	82	24	3	0	100	0	0	109
Wakefield	73	20	2	0	100	0	0	95
<b>Total</b>	<b>155</b>	<b>44</b>	<b>5</b>	<b>0</b>	<b>100</b>	<b>0</b>	<b>0</b>	<b>204</b>

100% of customers who completed a survey form rated our service from 'good to 'excellent'.

Thank you for taking the time to complete the feedback forms.