

| Pest Control 2010 - 2011 | | Comments / Discounts | Basic Cost (exc. VAT) | VAT at 17.5% if applicable | Total cost (inc VAT), (excluding on-costs or discounts) | Discounted cost for Customer on Council Tax Benefit** |
|---------------------------------|--|---|------------------------------|-----------------------------------|--|--|
| | Domestic Customer* Rates – Cost if payment made by Card | | | | | |
| | Rats and Mice | Cost for 4 treatment visits, first treatment carried out as part of initial call-out and survey. 50% discount for customers on Council Tax Benefit** | 64.00 | 11.20 | £75.20 | £37.60 |
| | Bed-bugs | Cost for 4 treatment visits, first treatment carried out as part of initial call-out and survey. 50% discount for customers on Council Tax Benefit** | 64.00 | 11.20 | £75.20 | £37.60 |
| | Cockroaches | Cost for 4 treatment visits, first treatment carried out as part of initial call-out and survey. 50% discount for customers on Council Tax Benefit* | 64.00 | 11.20 | £75.20 | £37.60 |
| | Additional treatment visits for above pests | 50% discount for customers on Council Tax Benefit* | 16.00 | 2.80 | £18.80 | £9.40 |
| | Other Insects (Fleas, Ants etc) | Cost for Initial call-out and treatment. A second treatment will be offered free of charge if problems recur within 1 month. 50% for customers on Council Tax Benefit** | 50.00 | 8.75 | £58.75 | £29.38 |
| | Wasps Nest | Cost per nest per visit. 50% for customers on Council Tax Benefit** NB: only wasps will be treated. Bees, including mining bees, honey bees etc will not be treated, but customers will be liable for a call-out charge | 41.00 | 7.18 | £48.18 | £24.09 |
| | Additional nests treated at same time | Cost per nest. 50% for customers on Council Tax Benefit** | 12.00 | 2.10 | £14.10 | £7.05 |
| | Other Pests - Initial Survey and Quote | | 16.00 | 2.80 | £18.80 | £9.40 |
| | Call Out and Survey | Only payable if no treatment is undertaken. | 16.00 | 2.80 | £18.80 | £9.40 |

* Domestic Customer Rates are not available to Landlords (in which case commercial rate apply), nor are they available for tenants of property in multiple occupation, such as bed-sits, i.e. where the tenant does not have rights of access to all parts of the property (tenants are advised to contact their Landlord or letting Agent). Decisions as to the application of this are at the discretion of the Environmental Health Manager or Pest Control Manager.

** Discount available only if customer is receiving Council Tax Benefit, or is exempt from paying Council Tax, at the time of requesting treatment, and subject to confirmation by the Council's Benefit office (customers must give their permission for this information to be provided).

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|--|--|---|------------------------------|-----------------------------------|--|--|
| | Domestic Customer* Rates – Cost if Invoice required | | | | | |
| | Rats and Mice | Cost for 4 treatment visits, first treatment carried out as part of initial call-out and survey. 50% discount for customers on Council Tax Benefit** | 67.00 | 11.72 | £78.72 | £39.36 |
| | Bed-bugs | Cost for 4 treatment visits, first treatment carried out as part of initial call-out and survey. 50% discount for customers on Council Tax Benefit** | 67.00 | 11.72 | £78.72 | £39.36 |
| | Cockroaches | Cost for 4 treatment visits, first treatment carried out as part of initial call-out and survey. 50% discount for customers on Council Tax Benefit* | 67.00 | 11.72 | £78.72 | £39.36 |
| | Additional treatment visits for above pests | 50% discount for customers on Council Tax Benefit* | 19.00 | 3.32 | £22.32 | £11.16 |
| | Other Insects (Fleas, Ants etc) | Cost for Initial call-out and treatment. A second treatment will be offered free of charge if problems recur within 1 month. 50% for customers on Council Tax Benefit** | 53.00 | 9.28 | £62.28 | £31.14 |
| | Wasps Nest | Cost per nest per visit. 50% for customers on Council Tax Benefit** NB: only wasps will be treated. Bees, including mining bees, honey bees etc will not be treated, but customers will be liable for a call-out charge | 44.00 | 7.70 | £51.70 | £25.85 |
| | Additional nests treated at same time | Cost per nest. 50% for customers on Council Tax Benefit** | 15.00 | 2.62 | £17.62 | £8.81 |
| | Other Pests - Initial Survey and Quote | | 19.00 | 3.32 | £22.32 | £11.16 |
| | Call Out and Survey | Only payable if no treatment is undertaken. | 19.00 | 3.32 | £22.32 | £11.16 |
| <p>* Domestic Customer Rates are not available to Landlords (in which case commercial rate apply), nor are they available for tenants of property in multiple occupation, such as bed-sits, i.e. where the tenant does not have rights of access to all parts of the property (tenants are advised to contact their Landlord or letting Agent). Decisions as to the application of this are at the discretion of the Environmental Health Manager or Pest Control Manager.</p> | | | | | | |
| <p>** Discount available only if customer is receiving Council Tax Benefit, or is exempt from paying Council Tax, at the time of requesting treatment, and subject to confirmation by the Council's Benefit office (customers must give their permission for this information to be provided).</p> | | | | | | |

| Commercial Customer Rates | Comments / Discounts | Basic Cost (exc. VAT) | VAT at 17.5% if applicable | Total cost (inc VAT), (excluding on-costs or discounts) | Discounted cost for Registered Charities and Registered Social Landlords*** |
|---|--|------------------------------|-----------------------------------|--|--|
| Call Out and Survey | | 16.00 | 2.80 | £18.80 | £14.10 |
| All commercial pest treatments charged per ¼ hour or part thereof (minimum 30 minutes) | Minimum 30 minute charge. 25% reduction for registered charities and registered social landlords | 43.00 | 7.52 | £50.52 | £37.89 |
| Additional ¼ hour charge | 25% reduction for registered charities and registered social landlords | 21.50 | 3.76 | £25.26 | £18.94 |
| Wasps Nest (Commercial) | Cost per nest per visit. NB: only wasps will be treated. Bees, including mining bees, honey bees etc will not be treated, but customers will be liable for a call-out charge | 44.00 | 7.70 | £51.70 | £38.77 |
| | Cost if payment made by card | 41.00 | 7.18 | £48.18 | £36.14 |
| Allotments (minimum 1 hour) | | 64.00 | 11.20 | £75.20 | n/a |
| Bait Per Kilo | | 3.00 | 0.52 | £3.52 | n/a |
| Per 1/4 thereafter | | 16.00 | 2.80 | £18.80 | n/a |
| Commercial Contracts available to provide regular pest control prevention and call-out service. | Free, no-obligation quote available on request. | | | | |

*** All discounts are offered at the discretion of the Environmental Health Manager or Pest Control Manager and subject to confirmation of registered charity status, or registered social landlord status.