

Think Family Privacy Notice

Wakefield Council supports the Department for Community and Local Governments (DCLG) National Troubled Families programme

This is a programme used to identify the support available for families. A Lead Worker will be identified and they will be responsible for coordinating a 'Team around the Family' approach to meet the needs of the whole family.

How will families access support?

Families will be able to access support if they are experiencing two or more of the following issues:

- Crime or antisocial behaviour
- Children who are not attending school regularly
- Children who need help
- Adults out of work or with financial or debt problems such as rent arrears or young people 16-18 not in education, training or employment
- Families affected by domestic violence and abuse
- Parents and children with a range of health problems.

What information will be gathered and why?

General personal information will be gathered about you and your family which may include reference numbers from; Police, Schools, National Health Service and National Insurance numbers.

- Information about the type of difficulties you are experiencing and the type of service and support that you currently receive such as; Social Care, substance misuse or health services, housing or financial interventions, educational attendance or behaviour, crime and anti-social behaviour or domestic abuse. This list is not exhaustive.
- The above information will be collected and shared to monitor whether the support is making a difference and helping to improve lives

Who will your information be shared with and why?

- Your personal information will be linked with information from other agencies such as; NHS, substance misuse or other health services, housing, Police, Probation Services, education providers, DWP. This list is not exhaustive. This includes families engaging and those assessed for eligibility but not participating.
- Information sharing helps the government and local service providers to identify families in need of support and to measure how effective the approach is in meeting the needs of families and helping to improve lives.

• This will involve some sharing of information between council departments and with other organisations. Any information sharing will be undertaken proportionately and lawfully for the purpose of identifying families and monitoring their progress.

National Impact Study

Your data will also be shared with organisations working on behalf of DCLG such as the Office of National Statistics (ONS) who have been appointed as ‘trusted third party data processors’ to securely handle and process data to inform national research. This work will be carried out by the National Institute of Economic and Social Research (NIESR).

The purpose of this is to help to better understand families’ needs and to assist National understanding of social, health and community requirements for the future.

Data will be collated from public agencies such as; the NHS and health organisations, Department for Work and Pensions, the Police, and the Ministry of Justice to see what works and what doesn’t.

Data protection rules still apply and data is processed in accordance with the Data Protection Act 1998:

- The data will only be used for carrying out research
- The linked information is anonymised to reduce the risk of individuals being identified
- The linked data cannot be used to make decisions about individuals
- It will be impossible for any person or family to be identified from any published reports

The linked personal data will not be shared with or made available to the local

The data is destroyed after five years. The processing of personal data will be in accordance with the Data Protection Act 1998 (DPA). In particular, the data will be processed fairly and lawfully.

Local research

In addition to the sharing of data between Council departments and partner organisations described above, the National Impact Study personal information will also be used to evaluate how successful and effective the programme is at a local level. This is the case whether or not a family has been asked to join the programme.

Your Rights

You have the right to ask the Council for personal information held about you.

You may also ask the council to consider any objections you may have to the processing of your personal information, including processing for research purposes. The Council will consider all such requests.

Your entitlements

An individual is entitled to make a Subject Access Request to ask:

- What data is being held about them?
- The reason the data is being processed
- Whether the data will be given to any other organisations or people

Questions should be referred to:

Your local Early Help Hub – see www.wakefield.gov.uk for further details

Data Protection Queries should be referred to the Information Governance Team on 01924 306112