

Wakefield Home Energy Team

INFORMATION SHEET

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Wakefield Home Energy Team

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WakefieldEnergy

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Advice and Assistance	Eligibility	How to apply
<p>Wakefield Council Energy Savers Loan</p> <p>This is an interest free loan to help pay for energy measures such as:</p> <ul style="list-style-type: none"> • New boiler • Cavity wall, loft and solid wall insulation • Double glazing • Solar panels and other renewable energy measures <p>It is a loan of up to £7000 repayable back over a maximum of up to 5 years.</p>	<p>To apply you must be an owner-occupier and meet one of the following criteria:</p> <ul style="list-style-type: none"> • Aged 60 or over • In receipt of an income related benefit • Have a low income (this will be determined by the loans officer) <p>If you do not meet the above criteria you may still be able to apply for the loan by completing a simple qualifying criteria assessment.</p>	<p>Call: 01924 305892 email: PrivateSector@wakefield.gov.uk</p>
<p>Better Homes Wakefield</p> <p>Working in partnership with Council endorsed contractors, home improvements could include:</p> <ul style="list-style-type: none"> • Loft Insulation • Wall insulation (Solid or Cavity) • Boiler changes • Central heating systems 	<p>Residents across the Wakefield district</p>	<p>www.betterhomesyorkshire.co.uk/Wakefield or call 0808 163 7917 (Free from UK landline) or 0113 350 1764 (Local and mobile call charges apply).*</p>
<p>Energy Company Obligation (ECO)</p> <p>Government energy efficiency scheme in Great Britain to help reduce carbon emissions and tackle fuel poverty and may provide support for improving your home.</p>	<p>ECO support is available through any of the obligated suppliers, and not just the one you get energy from.</p>	<p>You can contact any of the obligated suppliers to find out how they may be able to help you. See https://www.ofgem.gov.uk/environmental-programmes/eco/ Telephone the Energy Saving Advice Service on 0300 123 1234 for any questions on eligibility</p>
<p>Citizens Advice</p> <p>Get a better energy deal Fuel debt advice, for people in financial crisis.</p>	<p>You'll need the name of your supplier and the name of your tariff, you can find it on your energy bill. You might not be able to switch if you're in debt to your supplier or you're a tenant.</p>	<p>https://www.citizensadvice.org.uk/consumer/energy/energy-supply/get-a-better-energy-deal/compare-gas-and-electricity-prices Citizens Advice consumer helpline: 03454 04 05 06 Textphone: 18001 03454 04 05 06 Monday to Friday, 9am to 5pm http://wakefielddistrictcab.co.uk</p>

Advice and Assistance	Eligibility	How to apply
<p>West Yorkshire Fire and Rescue Service (WYFRS) 'Safe and Well' home visit</p>	<p>People deemed at higher risk of a fire e.g..older people, people living with a disability, mobility problems, or smokers.</p>	<p>0800 5874536 Twitter @WYFRS</p>
<p>Switch and Save Free, impartial, whole-of-market comparison to find a better deal on your gas and electric bills.</p>	<p>Anyone can access this service and you do NOT have to be a WDH tenant.</p>	<p>Call: 0800 1 120 206 www.switch-save.com Also available from any of WDH's Service Access Points.</p>
<p>Charis help If you are experiencing financial difficulties, Charis may be able to help. The schemes provide financial assistance as well as essential household items. The schemes operate within a 'shared programme', with a single application form and assessment process. Supporting documentation that must be provided under the guidelines for each scheme are detailed on the application forms.</p>	<p>Charis will automatically identify if you are eligible for help from any other scheme it administers, offering you maximum support.</p>	<p>http://www.charisgrants.com Or an application can be requested via Charis' application request line 01733 421060.</p>
<p>Turn 2 Us Turn2us is a national charity that helps people in financial hardship gain access to welfare benefits, charitable grants and support services. Over 3,000 funds listed on the database</p>	<p>Use the Benefits Calculator to find out what welfare benefits, tax credits and other support you may be entitled to based on your situation Use the Grant Search to find out if you may be eligible for financial help or support from a charitable fund</p>	<p>https://www.turn2us.org.uk free Turn2us helpline on 0808 802 2000 9am - 8 pm, Monday – Friday</p>
<p>Wakefield Repairs Advice Service This is a free Council service to help homeowners with advice on home improvements and choosing the right tradesman.</p>	<p>This is free to all homeowners in the Wakefield district.</p>	<p>Call: 01924 306665 email: strategichousing@wakefield.gov.uk</p>
<p>Care and Repair Handyperson Service Small works and measures may be undertaken and include:</p> <ul style="list-style-type: none"> • Installing grab rails or ramps • Fitting window locks • Other minor adaptations 	<p>Free service for people who are elderly, vulnerable or have a disability. Measure will need to be 'adaptations to assist' and basic repairs are not eligible. Owner occupiers, private rented tenants and some Housing Associations.</p>	<p>0300 5555 561 enquiries@togetherhousing.co.uk</p>