

Domestic Treatments

Treatment for:	Standard Cost		Service Provided for the Price	Discount for Customers receiving 100% Council Tax Rebate	Notes / Extras	
	Exc. VAT	Inc. VAT				
Domestic	RATS (inside and outside)	£92.58	£111.10	<ul style="list-style-type: none"> • Initial visit and assessment by qualified Pest Control Officer. • Advice on possible cause of infestation and remedial measures. • If active rat infestation found or suspected then a pest control treatment using rodenticide (poison) baits, traps or other suitable techniques will be employed to eradicate and further monitor for rat activity. • Two further follow-up visits to continue treatment (monitor activity, replace poison, remove any bodies found). • Any subsequent treatment visits to be agreed with customer. <p>(3 Visits)</p>	<p>*Free or **£55.55 (Inc. VAT)</p> <p>*Free treatments are subject to following the conditions:</p> <ol style="list-style-type: none"> 1. The infestation is located inside a domestic property. 2. Only one free treatment per household per year. 3. A treatment is limited to three visits. Additional visits will be charged at £16.62+VAT. 4. The property is occupied by a single household (members of the same family) <p>** A treatment will be charged at £55.55 for customers in receipt of the 100% Council Tax discount where the above criteria is not met.</p>	<ul style="list-style-type: none"> • If no treatment is carried out then only call-out and survey fee of £33.25+VAT applies (to all customers where a charge would otherwise be made for a treatment). Customers paying in advance are refunded the difference. • Additional treatment visits (i.e. more than three) payable at £33.25 +VAT per visit (£16.62 +VAT for CTB customers receiving 100% rebate). • Price based on payment by card • Payment by invoice incurs an additional £6.86 (Inc. VAT) per invoice.

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	Treatment for:	Standard Cost		Service Provided for the Price	Discount for Customers receiving 100% Council Tax Rebate	Notes / Extras
		Exc. VAT	Inc. VAT			
Domestic	MICE (inside only)	£92.58	£111.10	<ul style="list-style-type: none"> Initial visit and assessment by qualified Pest Control Officer. Advice on possible cause of infestation and remedial measures. If active mouse infestation found or suspected then a pest control treatment using rodenticide (poison) baits, traps or other suitable techniques will be employed to eradicate and further monitor for mouse activity. Two further follow-up visits to continue treatment (monitor activity, replace poison, remove any bodies found). Any subsequent treatment visits to be agreed with customer. <p style="margin-left: 20px;">(3 Visits)</p>	<p style="text-align: center; font-weight: bold;">Free or **£55.55 (Inc. VAT)</p> <p>*Free treatments are subject to following the conditions:</p> <ol style="list-style-type: none"> 1. The infestation is located inside a domestic property. 2. Only one free treatment per household per year. 3. A treatment is limited to three visits. Additional visits will be charged at £16.62+VAT. 4. The property is occupied by a single household (members of the same family) <p>** A treatment will be charged at £55.55 for customers in receipt of the 100% Council Tax discount where the above criteria is not met.</p>	<ul style="list-style-type: none"> If no treatment is carried out then only call-out and survey fee of £33.25+VAT applies (to all customers where a charge would otherwise be made for a treatment). Customers paying in advance are refunded the difference. Additional treatment visits (i.e. more than three) payable at £33.25 +VAT per visit (£16.62 +VAT for CTB customers receiving 100% rebate). Price based on payment by card Payment by invoice incurs an additional £6.86 (Inc. VAT) per invoice.

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		Exc. VAT	Inc. VAT		Exc. VAT	Inc. VAT	
Domestic	SQUIRRELS (inside only)	£92.58	£111.10	<ul style="list-style-type: none"> Initial visit and assessment by qualified Pest Control Officer. Advice on possible cause of infestation and remedial measures. If squirrel activity is found or suspected then bait and place traps (un-set) – to encourage familiarity. 2nd Visit – 2-3 days later to set the trap. Customer carries out daily checks on trap if possible. 3rd Visit – on call from Customer or 7 days later to check trap and remove dead squirrel. Any subsequent treatment visits to be agreed with customer. 	N/A	N/A	<ul style="list-style-type: none"> If no treatment is carried out then only call-out and survey fee of £33.25+VAT applies (to all customers). Customers paying in advance are refunded the difference. Additional treatment visits (i.e. more than three) payable at £33.25 +VAT per visit Price based on payment by card Payment by invoice incurs an additional £6.86 (Inc. VAT) per invoice.
	ANTS (inside only)	£67.58	£81.10	<ul style="list-style-type: none"> Initial visit and assessment by Pest Control Officer. Advice on possible cause of infestation and remedial measures. If ant activity is found or suspected an insecticidal treatment will be applied, usually in the form of a gel and/or spray. Additional gel bait stations provided to customer to clear any residual infestation. Any subsequent treatment visits to be agreed with customer. <p>(1 Visit)</p>	£33.79	£40.55	<ul style="list-style-type: none"> If no treatment is carried out then only call-out and survey fee of £33.25+VAT applies (to all customers). Customers paying in advance are refunded the difference. Treatment is normally effective within 14 days from the initial treatment. Requests for additional visits within 1 month from initial treatment payable at £33.25+VAT per visit (£16.62 +VAT for CTB customers receiving 100% rebate). Calls after 1 month charged as a new treatment. Price based on payment by card Payment by invoice incurs an additional £6.86 (Inc. VAT) per invoice.

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Domestic	COCKROACHES (inside only) (Customer preparation of affected rooms required before treatment can be carried out)	£135.17	£162.20	<ul style="list-style-type: none"> • Initial visit and assessment by qualified Pest Control Officer. • Advice on possible cause of infestation and remedial measures. • If cockroach activity is found or suspected an insecticidal treatment will be applied in the form of a gel, spray and/or fumigation (ULV) of the affected rooms as necessary. • A further three visits to assess activity and apply further insecticidal treatment as required. • Any subsequent treatment visits to be agreed with customer <p style="text-align: center;">(4 Visits)</p>	Free* or 50%** *Free treatments are subject to following the conditions: <ol style="list-style-type: none"> 1. The infestation is located inside a domestic property. 2. Only one free treatment per household per year. 3. A treatment is limited to three visits. Additional visits will be charged at £16.62+VAT. 4. The property is occupied by a single household (members of the same family) <p style="text-align: center;">** A treatment will be charged at £67.58 +VAT for customers in receipt of the 100% Council Tax discount where the above criteria is not met.</p>	<ul style="list-style-type: none"> • The Customer is required to prepare the affected rooms to be ready for treatment (see advice sheet). If the room is not adequately prepared this may delay the treatment & increase the time required to successfully treat the problem. • If no treatment is carried out then only call-out and survey fee of £33.25+VAT applies where a charge for the treatment would otherwise be made. Customers paying in advance are refunded the difference. • Treatment is normally effective within 14 days from the initial treatment. • Requests for additional visits within 1 month from initial treatment payable at £33.25+VAT per visit (£16.62 +VAT for CTB customers receiving 100% rebate). Calls after 1 month charged as a new treatment. • Price based on payment by card • Payment by invoice incurs an additional £6.86 (Inc. VAT) per invoice.

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	Exc. VAT	Inc. VAT		Exc. VAT	Inc. VAT	
FLEAS (inside only) (Customer preparation of affected rooms required before treatment can be carried out)	£92.58	£111.10	<ul style="list-style-type: none"> • Initial visit and assessment by qualified Pest Control Officer. • Advice on possible cause of infestation and remedial measures. • If flea activity is found or suspected an insecticidal treatment will be applied in the form of a spray and/or fumigation (ULV) of the affected rooms. • Any subsequent treatment visits to be agreed with customer. <p style="text-align: center;">(1 Visit)</p>	£46.29	£55.55	<ul style="list-style-type: none"> • The Customer is required to prepare the affected rooms to be ready for treatment (see advice sheet). If the room is not adequately prepared this may delay the treatment & increase the time required to successfully treat the problem. • If no treatment is carried out then only call-out and survey fee of £33.25+VAT applies (to all customers). Customers paying in advance are refunded the difference. • Treatment is normally effective within 14 days from the initial treatment. • Requests for additional visits within 1 month from initial treatment payable at £33.25+VAT per visit (£16.62 +VAT for CTB customers receiving 100% rebate). Calls after 1 month charged as a new treatment. • Price based on payment by card • Payment by invoice incurs an additional £6.86 (Inc. VAT) per invoice.

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		Exc. VAT	Inc. VAT		Exc. VAT	Inc. VAT	
Domestic	WASPS (inside or outside) NB: Bees will generally not be treated, but advice will be given.	£48.92	£58.70	<ul style="list-style-type: none"> Initial visit and assessment by qualified Pest Control Officer. Advice on possible cause of infestation and remedial measures. If wasp activity is found or suspected an insecticidal treatment will be applied in the form of a spray and/or fumigation (ULV) of the affected rooms. If possible, the wasp nest will also be removed or destroyed, subject to accessibility and safety considerations. <p style="text-align: center;">(1 Visit)</p>	N/A	N/A	<ul style="list-style-type: none"> If no treatment is carried out then only call-out and survey fee of £33.25+VAT applies (to all customers). Customers paying in advance are refunded the difference. Treatment is normally effective on 1st visit. Additional visits within 1 month from the initial visit to treat the original wasp nest are free. Calls after 1 month, or for a different nest, charged as a new treatment. Additional wasp nests can be treated at the same time as the initial visit at £16.00+VAT per nest. No Discount Available for people on Council Tax Benefit (not a public health pest). Price based on payment by card. Payment by invoice incurs an additional £6.86 (Inc. VAT) per invoice.
	Moles	£101.92	£122.30	<ul style="list-style-type: none"> Initial visit and assessment by Pest Control Officer. Advice on possible cause of infestation and remedial measures. Appropriate treatment using traps. Follow-up visits to continue treatment (monitor activity, any bodies found). <p style="text-align: center;">(3 Visits)</p>	NA	NA	<ul style="list-style-type: none"> If no treatment is carried out then only call-out and survey fee of £33.25+VAT applies (to all customers). Customers paying in advance are refunded the difference. Additional treatment visits (i.e. more than three) payable at £33.25+VAT per visit. No Discount Available for people on Council Tax Benefit (not a public health pest). Price based on payment by card Payment by invoice incurs an additional £6.86 (Inc. VAT) per invoice.

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Treatment for:		Standard Cost	Service Provided for the Price	Discount for Customers receiving 100% Council Tax Rebate	Notes / Extras
Domestic	<p>BED-BUGS (inside only)</p> <p>(Customer preparation of affected rooms required before treatment can be carried out)</p>	<p>Price based on a FREE QUOTE provided during an initial survey.</p> <p>Charges at £64.48 p/h (min 15 min) for on-site work, plus fixed price of £16.12 for travel costs (Prices Exc. VAT).</p>	<ul style="list-style-type: none"> Initial visit, assessment and quote by qualified Pest Control Officer based on estimated number of visits/time required. Advice on possible cause of infestation and remedial measures. If bed-bug activity is found or suspected an insecticidal treatment will be applied in the form of a spray, dust and/or fumigation (ULV) of the affected rooms, furnishings and furniture. Any subsequent treatment visits to be agreed with customer 	<p style="text-align: center;">Free* or 50%**</p> <p>*Free treatments are subject to following the conditions:</p> <ol style="list-style-type: none"> The infestation is located inside a domestic property. Only one free treatment per household per year. A treatment is limited to three visits. Additional visits will be charged at £32.24 per hour (Exc. VAT). The property is occupied by a single household (members of the same family) <p>**Treatments for customers in receipt of the 100% Council Tax discount not meeting the above criteria will be charged at 50% of the hourly rate.</p>	<ul style="list-style-type: none"> The Customer is required to prepare the affected rooms to be ready for treatment (see advice sheet). If the room is not adequately prepared this may delay the treatment & increase the time required to successfully treat the problem. Price quoted is based on payment by card Payment by invoice incurs an additional £6.86 (Inc. VAT) per invoice.

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Treatment for:		Standard Cost	Service Provided for the Price	Discount for Customers receiving 100% Council Tax Rebate	Notes / Extras
Domestic	OTHER PESTS	<p>Price based on a FREE QUOTE provided during an initial survey.</p> <p>Charges at £64.48 p/h (min 15 min) for on-site work, plus fixed price of £16.12 for travel costs (Prices Exc. VAT).</p>	<ul style="list-style-type: none"> Initial visit and assessment by qualified Pest Control Officer. Advice on possible cause of infestation and possible remedial measures. Appropriate treatment using traps or pesticide. Follow-up visits to continue treatment (monitor activity, replace poison, remove any bodies found). 	NA	<ul style="list-style-type: none"> Subsequent treatment to be paid for after treatment complete. No Discount Available for people on Council Tax Benefit (not a public health pest). Price based on payment by card Payment by invoice incurs an additional £6.86 (Inc. VAT) per invoice.

Commercial

Treatment for:		Standard Cost		Service Provided for the Price	Notes / Extras
		Exc. VAT	Inc. VAT		
Commercial	RATS (inside and outside)	£148.75	£178.50	<ul style="list-style-type: none"> Initial visit and assessment by qualified Pest Control Officer. Advice on possible cause of infestation and remedial measures. If active rat infestation found or suspected then a pest control treatment using rodenticide (poison) baits, traps or other suitable techniques will be employed to eradicate and further monitor for rat activity. Two further follow-up visits to continue treatment (monitor activity, replace poison, remove any bodies found). Any subsequent treatment visits to be agreed with customer. <p style="text-align: center;">(3 Visits)</p>	<ul style="list-style-type: none"> If no treatment is carried out then only call-out and survey fee of £33.25+VAT applies (to all customers). Customers paying in advance are refunded the difference. Additional treatment visits (i.e. more than three) payable at £49.58+VAT per visit Price based on payment by card Payment by invoice incurs an additional £6.86 (Inc. VAT) per invoice.
	MICE (inside only)	£148.75	£178.50	<ul style="list-style-type: none"> Initial visit and assessment by qualified Pest Control Officer. Advice on possible cause of infestation and remedial measures. If active mouse infestation found or suspected then a pest control treatment using rodenticide (poison) baits, traps or other suitable techniques will be employed to eradicate and further monitor for mouse activity. Two further follow-up visits to continue treatment (monitor activity, replace poison, remove any bodies found). Any subsequent treatment visits to be agreed with customer. <p style="text-align: center;">(3 Visits)</p>	<ul style="list-style-type: none"> If no treatment is carried out then only call-out and survey fee of £33.25+VAT applies (to all customers). Customers paying in advance are refunded the difference. Additional treatment visits (i.e. more than three) payable at £49.58+VAT per visit Price based on payment by card Payment by invoice incurs an additional £6.86 (Inc. VAT) per invoice.

Commercial

Treatment for:		Standard Cost		Service Provided for the Price	Notes / Extras
		Exc. VAT	Inc. VAT		
Commercial	SQUIRRELS (inside only)	£148.75	£178.50	<ul style="list-style-type: none"> Initial visit and assessment by qualified Pest Control Officer. Advice on possible cause of infestation and remedial measures. If squirrel activity is found or suspected then bait and place traps (un-set) – to encourage familiarity. 2nd Visit – 2-3 days later to set the trap. Customer carries out daily checks on trap if possible. 3rd Visit – on call from Customer or 7 days later to check trap and remove dead squirrel. Any subsequent treatment visits to be agreed with customer. <p style="text-align: center;">(3 Visits)</p>	<ul style="list-style-type: none"> If no treatment is carried out then only call-out and survey fee of £33.25+VAT applies (to all customers). Customers paying in advance are refunded the difference. Additional treatment visits i.e. (more than three) payable at £49.58+VAT per visit. Price based on payment by card Payment by invoice incurs an additional £6.86 (Inc. VAT) per invoice.
	FLEAS (inside only) (Customer preparation of affected rooms required before treatment can be carried out)	£148.75	£178.50	<ul style="list-style-type: none"> Initial visit and assessment by qualified Pest Control Officer. Advice on possible cause of infestation and remedial measures. If flea activity is found or suspected an insecticidal treatment will be applied in the form of a spray and/or fumigation (ULV) of the affected rooms. Any subsequent treatment visits to be agreed with customer. <p style="text-align: center;">(1 Visit)</p>	<ul style="list-style-type: none"> The Customer is required to prepare the affected rooms to be ready for treatment (see advice sheet). If the room is not adequately prepared this may delay the treatment & increase the time required to successfully treat the problem. If no active infestation found then only call-out and survey fee of £33.25+VAT applies (to all customers). Customers paying in advance are refunded the difference. Treatment is normally effective within 14 days from the initial treatment. Requests for additional visits within 1 month from initial treatment payable at £49.58+VAT per visit. Calls after 1 month charged as a new treatment. Price based on payment by card Payment by invoice incurs an additional £6.86 (Inc. VAT) per invoice.

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		Exc. VAT	Inc. VAT		
Commercial	<p>ANTS (inside only)</p> <p>Flying Ants will not normally be treated, but advice will be given.</p>	£96.75	£116.10	<ul style="list-style-type: none"> Initial visit and assessment by Pest Control Officer. Advice on possible cause of infestation and remedial measures. If ant activity is found or suspected an insecticidal treatment will be applied, usually in the form of a gel and/or spray. Additional gel bait stations provided to customer to clear any residual infestation. Any subsequent treatment visits to be agreed with customer. <p style="text-align: center;">(1 Visit)</p>	<ul style="list-style-type: none"> If no treatment is carried out then only call-out and survey fee of £33.25+VAT applies (to all customers). Customers paying in advance are refunded the difference. Treatment is normally effective within 14 days from the initial treatment. Additional gel bait stations provided to customer to clear any residual infestation. Requests for additional visits within 1 month from initial treatment payable at £49.58+VAT per visit. Calls after 1 month charged as a new treatment. Price based on payment by card Payment by invoice incurs an additional £6.86 (Inc. VAT) per invoice.
	<p>WASPS (inside or outside)</p> <p>NB: Solitary Bees and Honey Bees will not be treated, but advice will be given.</p>	£48.92	£58.70	<ul style="list-style-type: none"> Initial visit and assessment by qualified Pest Control Officer. Advice on possible cause of infestation and remedial measures. If wasp activity is found or suspected an insecticidal treatment will be applied in the form of a spray and/or fumigation (ULV) of the affected rooms. If possible, the wasp nest will also be removed or destroyed, subject to accessibility and safety considerations. <p style="text-align: center;">(1 Visit)</p>	<ul style="list-style-type: none"> If no treatment is carried out then only call-out and survey fee of £33.25+VAT applies (to all customers). Customers paying in advance are refunded the difference. Treatment is normally effective on 1st visit. Additional visits within 1 month from the initial visit to treat the original wasp nest are free. Calls after 1 month, or for a different nest, charged as a new treatment. Additional wasp nests can be treated at the same time as the initial visit at £16.00+VAT per nest. Price based on payment by card. Payment by invoice incur an additional £6.86 (Inc. VAT) per invoice

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	Treatment for:	Standard Cost	Service Provided for the Price	Notes / Extras
Commercial	BED-BUGS & COCKROACHES, (inside only) (Customer preparation of affected rooms required before treatment can be carried out)	Price based on a FREE QUOTE provided during an initial survey. Charges at £96.72p/h (min 15 min) for on-site work, plus fixed price of £24.18 for travel costs (Prices Exc. VAT).	<ul style="list-style-type: none"> • Initial visit, assessment and quote by qualified Pest Control Officer based on estimated number of visits required. • Advice on possible cause of infestation and remedial measures. • If bed-bug activity is found or suspected an insecticidal treatment will be applied in the form of a spray, dust and/or fumigation (ULV) of the affected rooms, furnishings and furniture. • If cockroach activity is found an insecticidal treatment will be applied in the form of a gel, spray and/or fumigation (ULV) of the affected rooms as necessary. • Any subsequent treatment visits to be agreed with customer 	<ul style="list-style-type: none"> • The Customer is required to prepare the affected rooms to be ready for treatment (see advice sheet). If the room is not adequately prepared this may delay the treatment & increase the time required to successfully treat the problem. • Price quoted is based on payment by card • Payment by invoice incurs an additional £6.86 (Inc. VAT) per invoice.
	OTHER PESTS E.g. moles, other insect pests etc.	Price based on a FREE QUOTE provided during an initial survey. Charges at £96.72p/h (min 15 min) for on-site work, plus fixed price of £24.18 for travel costs. (Prices Exc. VAT).	<ul style="list-style-type: none"> • Initial visit and assessment by qualified Pest Control Officer. • Advice on possible cause of infestation and possible remedial measures. • Appropriate treatment using traps or pesticide. • Follow-up visits to continue treatment (monitor activity, replace poison, remove any bodies found). 	<ul style="list-style-type: none"> • Price quoted is based on payment by card • Payment by invoice incurs an additional £6.86 (Inc. VAT) per invoice.